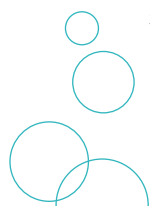
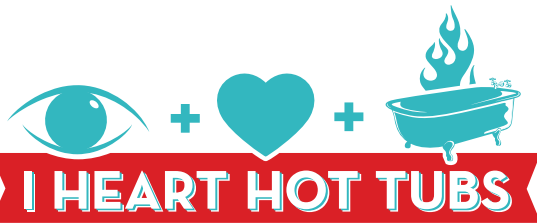


## WARRANTY LIMITATIONS

- SPA SHELL STRUCTURE** ○ Spa Shell Structure I Heart Hot Tubs warrants the structure of the spa against defects in material and workmanship of the structure from date of purchase. Warranty: 2 years 100% non prorated. I Heart Hot Tubs reserves the right to replace, repair and substitute any component including the shell, with one of equivalent value at our discretion.
- SPA SHELL SURFACE** ○ I Heart Hot Tubs warrants the acrylic finish against defects in material, workmanship, blistering, cracking and delamination for 2 years. Marble and gelco surface material is warranted for 1 year. Warranty is non prorated. Sunbelt Spa reserves the right to replace, repair and substitute any component including the shell, with one of equivalent value at our discretion.
- SPA PLUMBING** ○ I Heart Hot Tubs warrants the plumbing of the spa will remain free of leaks for 1 year from the date of purchase. Warranty covers plumbing parts included air injectors, jet bodies air hoses, PVC hoses and fittings.
- SPA EQUIPMENT** ○ I Heart Hot Tubs warrants all mechanical and solid-state components for 1 years from date of purchase. Warranty covers the malfunction and defect in material.
- SKIRTING/CABINET MATERIALS** ○ I Heart Hot Tubs warrants the Skirting/Cabinet to be free from defects in material and workmanship for a period of two (2) years.
- SUNBELT INSTALLED OPTIONS** ○ I Heart Hot Tubs warrants manufacturer-installed options including but not limited to; ozone, led lighting, blower, stereo, speakers, audiovisual equipment and waterfall to a one (1) year warranty from date of purchase.
- WEARABLE COMPONENTS** ○ I Heart Hot Tubs does not warrant wearable components including but not limited to; pillows, pump seals, filter cartridge elements, light lenses, fuses, covers, cover lift, and handheld jets. I Heart Hot Tubs warrants manufacture installed limited wearable components including but not limited to jet internals, wave motors and air blowers to a one (1) year warranty.
- ORIGINAL PURCHASER & LOCATION** ○ I Heart Hot Tubs Warranty is in effect for the Original Purchaser and at the Original Spa Installation Location. Movement of the I Heart Hot Tubs from Original Spa Installation Location results in void of all warranty unless authorized in writing from I Heart Hot Tubs and performed by a I Heart Hot Tubs Authorized Dealer.
- EXTENT OF WARRANTY** ○ This Warranty applies to I Heart Hot Tubs models manufactured and sold by Authorized I Heart Hot Tubs Dealers to residential retail customers and is given to the retail purchaser only. I Heart Hot Tubs Warranty does not extend to items, accessories or options added after factory manufacture. Cost of installation, removal and/or shipping of the spa are not covered by this warranty. In the event I Heart Hot Tubs deems it necessary the removal of the spa to a place of repair or that the spa must be replaced, and all costs of spa removal and replacement, landscaping, decking, fencing and/or structure removal, alternation and/or replacement, or any other costs of providing access to the spa will be the responsibility of the purchaser. This warranty applies only to a single family, residential installation. This warranty is void if spa is used commercially.





## DISCLAIMERS



Disclaimers I Heart Hot Tubs or any of its authorized dealers or authorized service technicians shall not be held liable for injury, inconvenience, loss of use, chemical or water damage, transportation cost, contingent liabilities or any other incidental or consequential cost, expenses or damages as the result of any deficiency or alleged deficiency of the spa. In no event shall I Heart Hot Tubs be liable, for any reason or cause in excess of the amount of the product. No other warranties, expressed or implied, are valid. No agent, dealer, distributor, service company or other party is authorized to change, modify, or extend the terms of this warranty in any manner whatsoever.

## LEGAL RIGHTS



Legal Rights Some states do not allow the exclusion or limitation of incidental or consequential damage, so this exclusion or limitation may not apply to you. This warranty gives you specific legal rights and you may have other legal rights that vary from state to state.

## WARRANTY EFFECTIVE



Warranty Effective This warranty is effective for all spas manufactured after June 1 2009.

## TERMS, CONDITIONS, & LIMITATIONS



Terms, Conditions, Limitations In the absence of an Authorized I Heart Hot Tubs dealer, the customer is to contact I Heart Hot Tubs directly at 281-799-1159 within 10 days of the onset of a problem with the spa. In the case that a registered warranty card is not on file with I Heart Hot Tubs, it is the purchaser's obligation to provide I Heart Hot Tubs with a dated sales receipt to establish warranty. This warranty becomes void if the spa has been subjected to misuse, alternation or attempted alteration, repairs or attempted repairs by anyone other than Authorized I Heart Hot Tubs Dealer or its agent, or if the failure is due to improper installation, improper water chemistry, improper maintenance, an act of God, weather conditions, or other damage from cause beyond the direct control of I Heart Hot Tubs. Misuse and abuse shall include any operation of the spa other than directed in the I Heart Hot Tubs Owners Manual. Examples include, but are not limited to; Damage of surface due to leaving the spa uncovered or due to covering the spa with something other than I Heart Hot Tubs authorized cover, Damage to the surface due to contact with unapproved cleaners or solvents, Damages caused by operation of water temperature outside of the approved 34F – 104F levels, Damage caused by unapproved sanitizers such as calcium hypochlorite, sodium hypochlorite, "tri-chlor" type chlorine or sanitizing chemical that remain undisclosed on the spa surface, Damage due to dirty, clogged or calcified filter cartridge, Damage caused by failure to provide an even, sufficient support of spa.

## WARRANTY PERFORMANCE



Warranty Performance Purchaser must send in a completed Warranty Registration Card to I Heart Hot Tubs within thirty (30) days from the date of purchase for Warranty to be in effect. In the event of a defect notify your Authorized Dealer within 10 days of onset. Failure to do so may result in voiding of warranty. A I Heart Hot Tubs Authorized technician will repair the spa subject to the Terms and Conditions of this warranty. Use of all reasonable means to protect the spa from further damage is expected. Reasonable travel charges may be assessed by I Heart Hot Tubs or technician. Reasonable charges may be assessed if sufficient access is not provided for services.

